Many of you will recognize Wilma Guzmán, MHAGH’s new Deputy Director of Property Management, from her presence at our Property Management and Leasing Office. Wilma has her work cut out for her with 15 properties currently under management. She has been with MHAGH for 10 years, but her relationship with us started long before that when Wilma was employed by the previous property manager. MHAGH asked her to join our team because of her extraordinary customer service and performance. She is proud of “the fact that we are able to provide good quality housing at an affordable price.” Wilma understands the resident side as well as the management side, having been a resident of Willow Arms for three years while also acting as the site manager for that property.

Wilma was born in Puerto Rico and spoke limited English when she came to the States in 1994. She took ESL courses and worked as a waitress to help learn the language quickly. She said, laughing, that this sometimes created the wrong orders for customers! She got into the housing field shortly after that, and has been working to provide Hartford residents with affordable housing options ever since. She would not trade her job for another, and says her most difficult responsibility is mediating resident conflicts to make all parties comfortable and happy.

One of Wilma’s favorite moments at MHAGH was when she was able to help a single mother of a child who uses a wheelchair. The family was displaced from Hurricane Maria, and their temporary housing accommodation was expiring. Wilma was able to match the family to an apartment. She says of the feat, “She was so happy…and I was so happy to say just come get the key.”

Most recently, Wilma completed a Community Learning Institute training where she helped to create a safety action plan for Frog Hollow. With Wilma’s input, MHAGH was awarded a grant to put the safety plan into action. Later this month, she will be attending a NeighborWorks America training and a software training as she prepares to tackle the challenges of her new position and help MHAGH reach its goals. In her new role, she hopes to increase resident satisfaction, keep all units occupied with quick turnover times, and help the company grow.

### Announcement: Essay Contest

**Enter our essay contest for a chance to win a $500 college scholarship award!**

**To enter:** Send in an essay describing how a college scholarship would have a positive impact on your life and improve your ability to strengthen your community.

**The deadline for submission is Friday, September 14th.**

The scholarship will be paid directly to the attending college. Submit your essay to: Deborah Broaden, 95 Niles Street, Hartford, CT 06105

EMAIL: dbroaden@mutualhousing.org | DIRECT: (860) 206-5259

### Back to School Gift Cards

**Back-to-School is just around the corner!**

MHAGH is once again offering Walmart gift cards to assist parents with back-to-school expenses! These are offered on a first come, first serve basis. Residents must pick up the gift cards from the MHAGH office at 95 Niles Street.

**Pick up dates:**
- Tuesday, August 21 from 10:00 a.m. – 3:00 p.m.
- Thursday, August 23 from 3:00 p.m. – 6:30 p.m.

For more information, contact Deborah Broaden at (860) 206-5270.
The Mutual Housing Association of Greater Hartford, Inc. (MHAGH) is committed to creating communities of affordable housing, while engaging residents in educational and leadership opportunities. This program is designed to help you create communities of affordable housing, while engaging residents in educational and leadership opportunities. The course is six sessions: - September 19 - October 10 - October 17 - October 24

Food Pantries
MHAGH, through a partnership with FoodShare, has three pantry locations available to all MHAGH residents. You can stop by to shop for a selection of canned goods, fresh produce, and frozen meats.
- Union Street, Manchester — Every 3rd Thursday, 5-7 pm
- Webster Street, Hartford — Every 3rd Wednesday, 5-7 pm
- MHAGH on Niles Street — Call to make an appointment

Home Buyer Education
Thinking about buying your first home? Join us for a one-day educational seminar. This course provides in-depth instruction on the steps towards homeownership. Upcoming 2018 dates:
- Saturday, August 18
- Saturday, September 15
- Saturday, October 20

Financial Counseling
FREE and confidential counseling services are now available to MHAGH residents. Day and evening appointments available.
- Budgeting and In-Depth Credit Counseling
- One-on-One Counseling
- Achieve and Maintain Financial Stability

Ready to Rent
This program is designed to help you BUILD your credit, REPAIR past rental history, and LEARN new budgeting skills. The course is six sessions:
- September 19
- September 26
- October 3
- October 10
- October 17
- October 24

Consejería Financiera
Los servicios de consejería gratuitos y confidenciales están ahora disponibles para todos los residentes de MHAGH. Citas de día y de noche disponibles.
- Asesoramiento Presupuestario
- Consejería de Crédito Uno-a-Uno
- Lograr y Mantener la Estabilidad Financiera

Servicios Educativos & Recursos Residentes
Despensas de Comida
MHAGH, a través de una asociación con FoodShare, tiene tres despensas de alimentos disponibles para todos los residentes de MHAGH. Ustedes pueden detenerse a comprar una selección de productos enlatados, productos frescos, y carne congelada.
- Union Street, Manchester — Cada 3ro jueves, 5-7 pm
- Webster Street, Hartford — Cada 3ro miércoles, 5-7 pm
- MHAGH en Niles Street — Llamar para hacer una cita

Listo para Aquilar
Este programa está diseñado para ayudarle a CONSTRUIR su crédito, REPARAR el historial de alquiler pasado, y APRENDER nuevas habilidades de presupuesto. Seis sesiones:
- 19 septiembre
- 10 octubre
- 26 septiembre
- 17 octubre
- 3 octubre
- 24 octubre

For all questions or to register for programs contact DEBORAH BROADEN, Director of Housing Education & Engagement EMAIL: dbroaden@mutualhousing.org  |  DIRECT: (860) 206-5270

Para preguntas o para registrarse, comuníquese con DEBORAH BROADEN, Director de Educación y Engajemiento EMAIL: dbroaden@mutualhousing.org  |  DIRECT: (860) 206-5270